Azure is the Powerhouse for Security

COMPLETE PAYROLL SOLUTIONS

Complete Payroll Solutions maintains a formal and comprehensive program designed to ensure the security of customer data, protect against security threats and prevent unauthorized access to the data of its customers. A key indicator of that formal program is an ongoing review process by third-party auditors. Customers are responsible for complying with local, state, federal and foreign laws where applicable. These include many that are related to data privacy and transmission of data, even when a service provider is in possession of that data.

Our HCM, along with its cloud service provider Microsoft, uses the Statement on Standards for Attestation Engagements (SSAE) 18 as the basis of this external audit and review. SSAE 18 is a standard maintained by the Auditing Standards Board of the American Institute of Certified Public Accountants (AICPA). SSAE 18 replaces SSAE 16 and the older SAS 70 as the authoritative guidance for reporting on service organizations effective May 1, 2017. Completion of the SSAE 18 audit gives companies confidence when conducting business with service providers. Our HCM completes its annual SOC 1 Type 2 report in August covering the 12 months preceding the report date. Three SOC 1 reports are produced to cover our SaaS platform, our payroll and tax filing services, and the legacy Timeforce II SaaS solutions.

A copy of these audit reports is available to partners, customers, and prospects with a current master support agreement (MSA) or under a mutual non-disclosure agreement. In addition, our HCM can provide a statement to attest that all operational controls identified in the SOC I report remain in effect since the last audit date (i.e., a “gap” letter).

Our HCM is hosted and protected by the biggest and most trusted name in cloud computing, **Microsoft Azure™**

Physical and Logical Security

Our HCM houses its production systems in a state-of-the-art virtual private data center within the Microsoft Azure cloud infrastructure. It is designed to host mission-critical systems with fully redundant subsystems and compartmentalized security zones.

Requires multiple layers of authentication for access

On-site security personnel monitoring 24/7

Background checks required for all personnel

Critical areas require two-factor biometric authentication

Camera surveillance systems at critical entry points